

September 20, 2024

Dear Patient,



I hope this letter finds you in good health. I am writing to inform you of an upcoming change which may affect your health care. After 26 years at Austin Regional Clinic (ARC) and 30 years in practice, I have decided to retire from my regular practice at ARC Far West Medical Tower and ARC Round Rock. I will work on occasion to help my partners when needed.

- **Friday, December 27, 2024**, will be **my last day** seeing patients at **ARC Far West Medical Tower**.
- **Tuesday, December 31, 2024**, will be **my last day** seeing patients at **ARC Round Rock**.

Please disregard this letter if you are not a regular patient of mine, your care at ARC will not change.

It is very important to me as well as ARC that you maintain continuous health care. ARC's electronic medical record system allows your records to be accessed from any ARC location and ensures that both my notes and your medical records will be available for your future care.

At ARC it is our standard that we support our partners and take care of each other's patients. I have complete trust that my ear, nose, and throat (ENT) colleagues are more than happy to welcome you to their practice and will take excellent care of your health. **I recommend the following ENT physicians and advanced practice clinicians (APCs) at ARC Far West Medical Tower and ARC Round Rock:**

ARC Far West Medical Tower

- Amanda M. Ammerman, PA-C
- Kelly L. Coleman, APRN-CNS
- Alison G. Kartush, MD
- Joseph M. Leary, MD
- Matthew M. Meigs, MD

ARC Round Rock

- Gretta A. LaCouture, PA-C
- Palak B. Patel, MD

Next Steps:

- Schedule your next ENT appointment** in any one of the following ways:
 - Schedule directly at **MyChartARC.com**, or on the MyChart app if you have an ARC MyChart account.
 - Click **BOOK NOW** at **ARCcentdoctor.com**.
 - Call **ARC Far West Medical Tower** at **512-346-8888** or **ARC Round Rock** at **512-244-9024**, and press "1" to speak with a scheduler, Monday - Friday, 8:00am - 5:00pm.
- Call **512-ARC-INFO** and press "6" for guidance on choosing a new ENT specialist, or you can also read about our ENT specialists at **ARCcentdoctor.com**.

I am truly grateful to you for entrusting me with your health and allowing me to care for you over the years.

Sincerely,

Kent Jones, MD
ARC Otolaryngology (ENT) Department

After Hours &
Same-Day Care
Allergy & Asthma
Audiology

Cardiology
Clinical Research
Dermatology
Ear, Nose & Throat (ENT)

Endocrinology
Extensivist Medicine
Family Medicine
Gastroenterology

General Surgery
Internal Medicine
Neurology
Obstetrics & Gynecology

Orthopedics
Pediatrics
Podiatry
Reproductive Medicine

Rheumatology
Sports & Musculoskeletal
Medicine