

March 10, 2025

Dear Parent or Guardian,



I hope this letter finds you and your family in good health. I am writing to inform you of an upcoming change which may affect your child's health care. After much thought and careful consideration, I have decided to move out of Austin and therefore will no longer be able to see patients at Austin Regional Clinic (ARC). This comes with mixed emotions since ARC quickly became my professional home.

• Friday, April 11, 2025, will be my last day seeing patients at ARC Goodnight Ranch.

Please disregard this letter if your child is not a regular patient of mine, their care at ARC will not change.

It is very important to me as well as ARC that your child maintains continuous health care. ARC's electronic medical record system allows your child's records to be accessed from any ARC location and ensures that both my notes and your child's medical records will be available for their future care.

At ARC it is our standard that we support our partners and take care of each other's patients. I have complete trust that my colleagues are more than happy to welcome your child to their practice and will take excellent care of their health. I recommend these pediatricians and advanced practice clinician (APC) at the following ARC locations:

## **ARC Goodnight Ranch**

• Debra A. Burbach, MD, FAAP

## **ARC Dripping Springs**

- Ricardo J. Chapa, MD
- Jacqueline F. Fournier, MD

## ARC South 1st Specialty and Pediatrics

- Boris A. Gritzka, MD
- Elaine L. Hamilton, MD, FAAP
- Britni C. LeBoeuf, MD, FAAP
- Shirlene J. Samuel, DO

## **ARC Southwest**

- Geshia Austin, MD
- Heidi W. Busceme, MD, FAAP
- Caroline A. Camosy, MD
- Mai X. Duong, MD
- Stephanie J. Harris, APRN, FNP-BC
- Jack E. Horton, Jr., MD
- Jeanette M. LaFreniere, MD
- Nitika Mimani, MD
- Knema P. Rezaei Bazazizad, MD

If your child's insurance plan requires that you inform them of a change in their pediatrician, please contact the insurance company to notify them of your choice so that their health care is not interrupted.

For your convenience, you can schedule an appointment for your child in the following ways:

- Schedule directly at MyChartARC.com if you have proxy access to your child's ARC MyChart account.
- Click **BOOK NOW** at ARCpediatrics.com or on any pediatrician or APC website bio page.
- Call 512-ARC-INFO (512-272-4636), and press "1" to speak with a scheduler, anytime 24/7.

If you would like additional help choosing a new pediatrician or APC, please call our referral line at **512-ARC-INFO** (**512-272-4636**) and press "6." You can also read about all our pediatricians and APCs at **ARCpediatrics.com**.

I am truly grateful to you for entrusting me with your child's health and allowing me to care for them.

Sincerely,

Melissa J. Chan, APRN, MSN, CPNP-PC

Pediatrics Department | ARC Goodnight Ranch

After Hours & Same-Day Care Allergy & Asthma Audiology

Cardiology Clinical Research Dermatology Ear, Nose & Throat (ENT) Endocrinology Extensivist Medicine Family Medicine Gastroenterology General Surgery Internal Medicine Neurology Obstetrics & Gynecology

Orthopedics Pediatrics Podiatry Reproductive Medicine Rheumatology Sports & Musculoskeletal Medicine