

December 06, 2024

Dear Patient,



I hope this letter finds you in good health. I am writing to inform you of an upcoming change which may affect your health care. After much thought and consideration, I have decided to relocate my practice from ARC Far West to ARC Sendero Springs in Round Rock, 1025 Sendero Springs Drive, Suite 120, Round Rock, TX 78681.

- **Tuesday, December 31, 2024**, will be **my last day** seeing patients **at ARC Far West**.
- **Thursday, January 2, 2025**, will be **my first day** seeing patients **at ARC Sendero Springs**.

Please disregard this letter if you are not a regular patient of mine, your care at ARC will not change.

It is very important to me, as well as ARC, that your health care is not interrupted by this transition. Our electronic medical record system allows your records to be accessed from any ARC location and ensures that both my notes and your medical records will be available for your future care.

I would be delighted for you to continue your care with me at ARC Sendero Springs but also understand that you may choose to stay closer to ARC Far West. At ARC, it is our standard that we support our partners and take care of each other’s patients. If you choose not to follow me to my new location, **I recommend the following family medicine (FM) and internal medicine (IM) physicians and advanced practice clinicians (APCs) at the following ARC locations:**

ARC Far West

- Mini Gopalan, MD (IM)
- Margaret (Maggie) L. Hemmen, APRN, MSN, FNP-C (FM)
- Megan H. Hoang, APRN, FNP-C (FM)
- Breena E. Martin, MSN, APRN, FNP-C (FM)
- Andres D. Pardo-Agila, MD (FM)
- Kristin M. Yeager, APRN, CRNI, FNP-BC (FM)

ARC Quarry Lake

- Sukanya Burugu, MD (IM)
- Rhett J. Orgeron, MD (IM)

ARC Anderson Mill

- Daniel C. Cho, DO (FM)
- Adeline Jade H. Yu, MD (FM)

Next Steps:

- Notify your insurance company of your new primary care physician (PCP)** if your plan is a commercial HMO, Medicare Advantage HMO or PPO, or your plan requires you to inform them of a change in PCP.
- Schedule your next appointment** in any one of the following ways:
 - Schedule directly at **MyChartARC.com**, or on the MyChart app if you have an ARC MyChart account.
 - Click **BOOK NOW** at **ARCfamilymedicine.com** or **ARCinternalmedicine.com**.
 - Call **512-ARC-INFO** (512-272-4636), and press **“1”** to speak with a scheduler, anytime **24/7**.
- Call **512-ARC-INFO** and press **“6”** for guidance on choosing a new doctor or APC, or you can also read about our family medicine and internal medicine physicians and APCs at **ARCfamilymedicine.com** and **ARCinternalmedicine.com**.

I am truly grateful to you for entrusting me with your health and allowing me to be your doctor .

Sincerely,

Jacqueline R. Karathra, MD | Family Medicine Department

After Hours & Same-Day Care	Cardiology	Endocrinology	General Surgery	Orthopedics	Rheumatology
Allergy & Asthma	Clinical Research	Extensivist Medicine	Internal Medicine	Pediatrics	Sports & Musculoskeletal
Audiology	Dermatology	Family Medicine	Neurology	Podiatry	Medicine
	Ear, Nose & Throat (ENT)	Gastroenterology	Obstetrics & Gynecology	Reproductive Medicine	