

May 15, 2024

Dear Patient,



I hope this letter finds you in good health. After much thought and careful consideration, **Candice R. Shipp, APRN, MSN, WHNP-BC, IBCLC** decided to transition her career outside of Austin Regional Clinic (ARC) to pursue other career opportunities.

- **Thursday, May 02, 2024**, was Candice’s last day seeing patients at ARC Center Street.

Please disregard this letter if you were not a regular patient of hers, your care at ARC will not change.

It is very important to ARC that you maintain continuous health care. Our electronic medical record system allows your records to be accessed from any ARC location and ensures that both her notes and your medical records will be available for your future care.

At ARC, it is our standard that we support our partners and take care of each other’s patients. We have complete trust that Candice’s colleagues are more than happy to welcome you to their practice and will take excellent care of your health. **We recommend the following ob/gyn physicians and advanced practice clinicians (APCs) at ARC Center Street:**

- Hannah L. Chacon, MD
- Gabriella G. Gloria, APRN, MSN, CNP
- Shao-Chun Rose Chang-Jackson, MD, FACOG
- Jonathan C. Saperstein, MD
- Christopher S. Cowden, MD, MPH

Next Steps:

- Schedule your next appointment** in any one of the following ways:
 - Sign in to **ARC MyChart** if you already have an ARC MyChart account and choose the Ob/Gyn tile to schedule most ob/gyn appointments online.
 - Click **BOOK NOW** at ARCobgyn.com to schedule your next annual exam.
 - Call ARC Center Street at **737-404-0347**, and press “1” to speak with a scheduler, Monday - Friday, 8:00am - 5:00pm, for any other ob/gyn appointment.
- Call **512-ARC-INFO (512-272-4636)** and press “6” for guidance on choosing a new doctor, or you can also read about our ob/gyn doctors and APCs at ARCobgyn.com.

We thank you for being a patient at Austin Regional Clinic and wish you good health.

Sincerely,

Manish M. Naik, MD
ARC Chief Medical Officer, Chief Medical Information Officer