

— Limited English Proficiency — Discrimination is Against The Law

Austin Regional Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ARC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. ARC Provides free aids and services to help people communicate effectively with us, such as:



- Qualified interpreters for sign language, available with advance scheduling.
- Qualified interpreters for languages other than English, available by phone on-demand.
- Written information in other formats upon request, not available on-demand.
- Information written in other languages upon request, not available on-demand.

Call 512-ARC-INFO or 512-272-4636 for language assistance services

If you believe that ARC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our **Health Information Manager at 512-231-5573**, 4515 Seton Center Pkwy, Suite 200, Austin, Texas 78759. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Health Information Manager is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Ave. SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD). Complaint forms are available at www.hhs.gov/ocr/complaints/index.html.

1. Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 512-272-4636
2. Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 512-272-4636
3. Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 512-272-4636
4. Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 512-272-4636번으로 전화해 주십시오.
5. Arabic: مقرر 512-272-4636 مقرب لصتا. ناجم لابل لكل رفاوتت تى وعلللا ةدعاسملا تامدخ نإف، ةغللا ركذا ثدحتت تنك اذا: ةظوحلم
6. Urdu: 512-272-4636 لاک - یی۔ بایتسد یی تدم تامدخ یی ک ددم یی ک نابز وک ہآ و ت، یی۔ ے تلوب و درآ ہآ رکا: رادرخ
7. Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 512-272-4636.
8. French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-512 901- 4402
9. Hindi: यान: यदा आप हद्दी बोलते है, यह मुफ्त उपलब्ध भाषा सहायता सेवाओ है। कॉल 512-272-4636
10. Persian (Farsi): سامت دیری کب. امش یارب ناک یار تروصب ی نابز تالی هست، دینک یی وکتفک یی سراف نابز هب رکا: هجوت 512-272-4636
11. German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 512-272-4636.+++Gujarati: સાવધાની: જો તમે ગુજરાતી બોલે છે, તમે તેમના અન્ય નકાલ સેવાઓ મફત ભાષા સહાય છે. કોલ 512-272-4636
12. Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 512-272-4636
13. Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-512 901-440 まで、お電話にてご連絡ください。
14. Laotian: ໂປດຊາບຖ້ວນ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ສົ່ຄ່າ, ແມ່ນມີອັນໃຫ້ທ່ານ. ໂທ 512-272-4636

For More Information:
512-ARC-INFO (512-272-4636) • AustinRegionalClinic.com

